



State of Kansas Electronic Visit Verification

Agenda:

- 1) Introductions
- 2) Operations Update- Amanda Galle
- 3) AuthentiCare Updates & Incident Fixes
- 4) Update on Healthy Blue
- 5) EVV Roadmap
- 6) Provider Questions

What is Electronic Visit Verification

Electronic visit verification (EVV) utilizes mobile-based technology to validate caregiver visits by capturing visit data as required by section 12006 of the 21st Century Cures Act. KDADS first implemented EVV for Home and Community Based services were implemented December 3, 2023.



Electronic Visit Verification (EVV) Systems Must Verify:

- Type of service performed;
- Individual receiving the service;
- Date of the service;
- Location of service delivery;
- Individual providing the service;
- Time the service begins and ends.

The State of Kansas also requires:

- Caregiver Observations
- Place of Service Codes

1. Coming updates to services and activity codes
2. Provider Incidents not tied to AuthentiCare



EVV Updates: AuthentiCare

- **May 2025**

- New activity code list for Mental Health Attendant Care (List 5)
- 18 services will have new activity codes and activity code requirements
- New Features for Community Mental Health Centers (CMHCs):
 - A new way to associate clients in the AuthentiCare web portal
 - New activity code list for Mental Health Attendant Care (List 5)
- Exceptions dashboard to run faster.
- Update to the Authorizations report to display the negotiated rate.
- PDF option will be added back to a few reports.

- **July 2025**

- The “Event Matching” critical exception will be disabled.

- **September 2025**

- There will be a new way to add and edit worker/caregiver data into the web portal in bulk.

Steps to Change the Status of an Authorization in EVV

1. From the *Main Menu*, hover over *Dashboards* and click **Provider Dashboard**.
2. Pick the dates you are interested in viewing at the top of the page. Click **Refresh** if the timeframe was updated.
3. Review the *Authorization Approval Status* section of the *Provider Dashboard*.
4. Change the status of authorizations:
 - From Pending to Approve or Rejected: New authorizations are listed as *Pending Approval* until they are either approved or rejected. Click **List** to the right of *Pending Approval* status.
 - From Rejected to Approved: Load the dashboard for the correct timeframe, click **List** next to the rejected category. Find the authorization using the authorization ID, check the box to the left of the ID, and click **Approve** at the bottom of the screen.
 - From Approved to Rejected: Load the dashboard for the correct timeframe, click **List** next to the approved category. Find the authorization using the authorization ID, check the box to the left of the ID, and click **Reject** at the bottom of the screen.
 - Note: All authorizations with an effective start date that is greater than or equal to the date range passed in the claim dates filter will populate.
5. Click the attestation **checkbox**.

1. Updates on Healthy Blue transition extension
2. Updates on Healthy Blue Onboarding- Authorizations

1. The July move to Federated Authentication – single sign on for KMAP- EVV designed to address security and create opportunities for multi-site management
2. Upcoming bulletins to summarize compliance policies and provider responsibilities
3. Interoperability Requirements for Authorizations

- 1) Provider Bulletins**
- 2) Flash Communications**
- 3) Workgroup Meetings**
- 4) Banner Notifications on AuthentiCare**
- 5) Association Meetings**
- 6) Kan Care website**
- 7) Town Hall Meetings**



EVV Training Opportunities & Education

- 1) Fiserv AuthentiCare Live Training**
- 2) Fiserv online training classes through Exchange**
- 3) Fiserv online information through Exchange**
- 4) AuthentiCare User Manual- as a custom link**
- 5) Workgroup Meetings**
- 6) One-on-One meetings with providers and KDHE and/or Fiserv**

Thank you/Questions





Need more information?

EVV Page at KanCare website:

<https://www.kancare.ks.gov/providers/training-resources/electronic-visit-verification>

[Electronic Visit Verification | KanCare \(ks.gov\)](#)

or

1) Email us at:

KDHE.EVV@ks.gov