



**State of Kansas Electronic Visit Verification**

## Agenda:

- 1) Introductions
- 2) AuthentiCare Updates & Incident Fixes
- 3) Caregiver Town Hall
- 4) EVV Roadmap
- 5) Provider Questions

# What is Electronic Visit Verification

Electronic visit verification (EVV) utilizes mobile-based technology to validate caregiver visits by capturing visit data as required by section 12006 of the 21<sup>st</sup> Century Cures Act. KDADS first implemented EVV for Home and Community Based services were implemented December 3, 2023.



## Electronic Visit Verification (EVV) Systems Must Verify:

- Type of service performed;
- Individual receiving the service;
- Date of the service;
- Location of service delivery;
- Individual providing the service;
- Time the service begins and ends.

## The State of Kansas also requires:

- Caregiver Observations
- Place of Service Codes



# EVV Updates: AuthentiCare

- **May 2025**

- 18 services will have new activity codes and activity code requirements
- New Features for Community Mental Health Centers (CMHCs):
  - A new way to associate clients in the AuthentiCare web portal
  - New activity code list for Mental Health Attendant Care (List 5)
- Exceptions dashboard, Claims Detail report, Time and Attendance report to run faster.
- Update to the Authorizations report to display the negotiated rate.
- PDF option will be added back to a few reports.

- **June 2025**

- June 2<sup>nd</sup> Mobile Application update for Android and IOS –new updates required by June 9th

- **July 2025**

- The “Event Matching” critical exception will be disabled.
- New process for Logging-in to AuthentiCare Web portal

- **September 2025**

- There will be a new way to add and edit worker/caregiver data into the web portal in bulk.



# Service Activity Updates

AuthentiCare Service ID	Activity Code List	Activity Code Requirement	Observation Codes
TAT1000	List 4	Optional	Optional
TAT1001	List 4	Optional	Optional
TAT1002	List 4	Optional	Optional
TAT1005	List 4	Optional	Optional
HCSET1001	List 4	Optional	Optional
HCDDT1000	List 4	Optional	Optional
<del>HCDDT1000TD</del>	<del>List 4</del>	<del>Optional</del>	<del>Optional</del>
HCSET1019HK	List 1	Required	Optional
HCAUT1005	List 1	Required	Optional
HCAUT1005U6	List 1	Required	Not available
HCSES5125UD	List 1	Required	Not available
HCSES5135UD	List 1	Required	Not available
HCPDT2025	List 1	Optional	Optional
HCDDH0045	List 1	Optional	Optional
HCDDT2025	List 1	Optional	Optional
HCHIT2025	List 1	Optional	Optional
HCSET2025	List 1	Optional	Optional
HCSTT1019HE	List 5 (new)	Required	Optional

- 1) Purpose: Review caregiver expectations with EVV and to share that the expectations are universal and defined by state policy in support of CMS mandates.
- 2) Audience: Caregivers who need to understand why their participation in EVV is required and what the consequences of non-participation will be.
- 3) Timeframe: Minimum of Two Town Hall meetings to be completed by 9-1-2025

## Caregiver Town Hall Agenda:

- 1) Introductions
- 2) Purpose of Electronic Visit Verification
- 3) Review of State Policies on EVV
- 4) Why Caregiver compliance is important
- 5) Examples of what works and what doesn't
- 6) Caregiver Questions

1. The July move to Federated Authentication – single sign on for KMAP- EVV designed to address security and create opportunities for multi-site management
2. Upcoming bulletins to summarize compliance policies and provider responsibilities
3. Inter-operability Requirements for Authorizations



## Provider Questions on EVV Process:

1. Member Data, Provider Data, Services
2. Authorizations
3. Visits
4. Exceptions Management
5. Claims Processing
6. Payment Processing

- 1) Provider Bulletins**
- 2) Flash Communications**
- 3) Workgroup Meetings**
- 4) Banner Notifications on AuthentiCare**
- 5) Association Meetings**
- 6) Kan Care website**
- 7) Town Hall Meetings**

- 1) Fiserv AuthentiCare Live Training**
- 2) Fiserv online training classes through Exchange**
- 3) Fiserv online information through Exchange**
- 4) AuthentiCare User Manual- as a custom link**
- 5) Workgroup Meetings**
- 6) One-on-One meetings with providers and KDHE and/or Fiserv**

## Thank you/Questions





**Need more information?**

**EVV Page at KanCare website:**

<https://www.kancare.ks.gov/providers/training-resources/electronic-visit-verification>

[Electronic Visit Verification | KanCare \(ks.gov\)](#)

or

**1) Email us at:**

**KDHE.EVV@ks.gov**